

V19/BFS301/EE/20160524

Time : 3 Hours

Marks : 80

Instruction :

1. All Questions are Compulsory.
 2. Each Sub-question carry 5 marks.
 3. Each Sub-question should be answered between 75 to 100 words. Write every questions answer on separate page.
 4. Question paper of 80 Marks, it will be converted in to your programme structure marks.
-

1. Solve any **four** sub-questions.
 - a) Explain modern concept of productivity. 5
 - b) What is project management? 5
 - c) Explain Critical Path Method (CPM). 5
 - d) What are the different types of inventory? 5
 - e) What is Total Quality Management (TQM)? 5

2. Solve any **four** sub-questions.
 - a) What points should be covered in making project proposal for management approval? 5
 - b) Write down the steps involved in PERT planning process. 5
 - c) What are the different types of services? 5
 - d) Explain the term dependent demand. 5
 - e) What is operation management? 5

3. Solve any **four** sub-questions.
 - a) Why project meetings are important? 5
 - b) What are the advantages of outsourcing facility services? 5
 - c) How can you analyze customers feedback? 5
 - d) Write down the steps involved in manpowers planning. 5
 - e) What are the different features of ERP? 5

4. Solve any **four** sub-questions.
- a) What is project-audit? 5
 - b) Write down global environmental issues. 5
 - c) Explain importance of communication in project management. 5
 - d) What is knowledge management? 5
 - e) How to enhance customer satisfaction? 5

