

V19/BFS305/EE/20160528

Time : 3 Hours

Marks : 80

Instruction :

1. All Questions are Compulsory.
 2. Each Sub-question carry 5 marks.
 3. Each Sub-question should be answered between 75 to 100 words. Write every questions answer on separate page.
 4. Question paper of 80 Marks, it will be converted in to your programme structure marks.
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1. Solve any **four** sub-questions.
 - a) Discuss role and importance of Human Resource Management. 5
 - b) Differentiate between personnel and Human Resource Management. 5
 - c) Discuss the need for Industrial Relations. 5
 - d) What are Grievances? 5
 - e) Discuss employee-employer relation. 5
2. Solve any **four** sub-questions.
 - a) What are the sources for recruitment? 5
 - b) What is training and development? 5
 - c) State on-the-job training methods. 5
 - d) What are components of pay? 5
 - e) What are types of voluntary retirement schemes? 5
3. Solve any **four** sub-questions.
 - a) What are rating errors? 5
 - b) What do you mean by group dynamism? 5
 - c) What is motivation? 5
 - d) Explain transfer and promotion. 5
 - e) Discuss relations with all stake-holders. 5

4. Solve any **four** sub-questions.
- a) What do you mean by Trade Unions? 5
 - b) Discuss the process of motivation. 5
 - c) Write the causes of Industrial Conflicts. 5
 - d) Discuss Taxation. 5
 - e) What are employee facilities? 5

